

NOTICE OF MATERIAL CHANGE TO CONTRACT



October 1, 2017

RE: Updated Facility Reimbursement Policy regarding Readmission in effect January 1, 2018

Dear Provider:

Anthem Blue Cross and Blue Shield, and our subsidiary company HMO Colorado, (Anthem) does not allow separate reimbursement for claims that have been identified as a readmission to the same facility, or another facility that (i) operates under the same Facility Agreement, (ii) has the same tax identification number as Facility, or (iii) is under common ownership as Facility. This policy documents the Health Plan's guidelines used to identify a readmission and the Health Plan's guidelines for reimbursement related to a readmission.

Please review the policy in its entirety for more detailed information.

For more information, view this policy online. Go to **anthem.com**, select **Menu**, and under the *Support* heading select the **Providers** link. Choose **Colorado** from the drop down list, and press **Enter**. From the **Provider Home** page, under the *Communications and Updates* heading, select the **Administrative, Billing and Reimbursement Policies** link, and then [Readmissions – Facility Reimbursement Policy](#).

If you have questions or need further information, please contact your hospital contract manager. Thank you as always for everything you do for our members.

Sincerely,

A handwritten signature in black ink, appearing to read "Janet Pogar".

Janet Pogar
RVP, Provider Solutions
Anthem Blue Cross and Blue Shield



October 1, 2017

RE: Important Information about Provider Reimbursement Penalties

Dear Provider:

Effective for dates of service beginning January 1, 2018 and after, Anthem Blue Cross and Blue Shield and our subsidiary company, HMO Colorado (Anthem) will enforce its policy for handling late pre-certification for commercial claims.

As a reminder, Anthem requires pre-certification prior to certain elective services in both the inpatient and outpatient settings. For an *emergency* admission, pre-certification is not required. However, you must notify us of the admission within the timeframe specified in the [Provider Manual](#) or as otherwise required by law. Failure to comply with these requirements can result in reimbursement penalties of 30% to providers and facilities.

Additionally, enforcement of the policy will lead to greater consistency in our processes. Providers and facilities may not balance bill the member for any such reduction in payment.

Thank you for your attention to this update. We value and appreciate you as our partner in providing quality care. If you have any questions, please call your Provider Solutions representative. We appreciate your continued participation in our network.

Sincerely,

A handwritten signature in black ink, appearing to read "Janet Pogar".

Janet Pogar
RVP, Provider Solutions
Anthem Blue Cross and Blue Shield